



CABIN CREW INCHARGE (IN-FLIGHT SUPERVISOR)

We are inviting applications for the position of **Cabin Crew Incharge (In-Flight Supervisor)**. The details are tabulated below:

Designation	Cabin Crew Incharge (In-Flight Supervisor)
Location	Delhi and Mumbai
Minimum Educational Qualification	10+2 or equivalent
Reporting Manager	Head- Cabin Crew

Roles & Responsibilities:

Administrative and leadership duties

- Drive head-office initiatives amongst crew.
- Be fully accountable for enhancing the in-flight experience of customers and crew.
- Conduct pre-flight briefings to set the direction/targets for a flight and apprise team of flight handling requirements such as special passenger considerations etc.
- Prepare reports on flight incidents, including safety and security incidents.
- Monitor and manage the performance and wellbeing of team members under their charge through coaching, counselling and mentoring.
- Work cohesively amongst internal and external stakeholders.

Safety and security-related duties

- Conduct safety equipment checks, to ensure their availability and functionality.
- Manage safety demonstrations to passengers prior to take-off.
- Secure aircraft doors prior to take-off and ensure that the cabin is free of loose items, which might impede emergency evacuation.
- Ensure that passengers follow safety procedures to prevent hazards mid-flight.
- Provide assistance to passengers during emergency situations such as performing first aid and giving instructions for emergency evacuations.

On-board service duties

- Manage boarding of passengers efficiently and effectively, welcome and greet Vistara's distinguished passengers (e.g. CV Platinum members), direct them to seats, provide assistance with stowage of carry-on luggage and where necessary, serve welcome drinks.
- Serve meals and beverages, including preparation of drinks, food heating/plating, food distribution and post-service collection.
- Ensure that aircraft cabins and toilets are clean and replenished.
- Make announcements and address passenger queries.
- Anticipate and manage passengers' comfort.
- Respond to passenger requests and fulfill them as much as possible.
- Ensure orderly disembarkation of passengers after landing.
- Conduct pre-boarding tasks such as checks on the availability of required food and beverage as well as in-flight amenity items.

Skills & Attributes:

- Good leadership skills with a mature outlook.
- Team player who is also capable of working independently.
- Good track record, with strong understanding of crew operating policies and procedures.

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- Attention to detail and possess an enterprising spirit.
- Excellent Communication skills (both English and Hindi)

Eligibility:

- Minimum experience of 4 years as crew with any domestic or international airline
- Valid SEP license
- Should have minimum 2 years' experience as SCC which is duly endorsed on SEP/competency card with any domestic or international airline.
- Indian Nationals with Valid Passport, PAN Card and Aadhar Card
- Minimum Height - 155 cm for female and 170 cm for male
- No visible tattoo/marks on any part of body
- BMI range for female 18 – 22 and for male 18 - 25

Application Process:

- Interested candidates are requested to send the applications on the email id:
cabincareers@airvistara.com
- (Candidates are requested to specify the job source as "Aviation Jobs" in the subject)

Vistara is an Equal Opportunity Employer & does not solicit any kind of payment for the recruitment procedure.

TATA SIA Airlines Limited

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