



**Job Title:** Manager – RM System

Designation	Manager
Level	2A
Department	Distribution & Revenue Management
Division	Commercial
Reporting Manager	VP – Distribution & Revenue Management

**Job Overview:**

Manager RM System works closely with revenue and pricing department to achieve the company's objective. This function leads to design and maintain the RM system to optimize the system usages with aim to maximise the RASK.

**Key Responsibilities:**

- To provide expert advice on both processes and RM tools
- Lead, manage design and implementation of portfolio of systems and solution required by RM to achieve company's revenue objective and KPI including RASK
- To Manage the strategy of business process, system development to deliver the dependable solution to RM team
- To facilitate the revenue generation capabilities of the company while ensuring that these systems or its successor equivalent, are operating at optimal settings
- To help ensure correct working of RMS, and that this is running in an optimal setting – forecasts, system parameters, etc
- To manage various on-going projects and enhancements, user acceptance testing of RM system and RM system parameter reviews during the same time period
- Analyze the System errors and do RCA, provide insights to IT support team to fix issues with respect to Revenue Management System, Application vendor coordination, escalation and reporting
- Managing IT projects throughout SDLC, including requirement gathering, developing Test cases, UAT testing and ensuring timely implementation of projects
- Preparation/ modification of flow models/ SOPs for RMS
- Owning the application infrastructure including business requirement, specification for software vendors and maintain/ manage RM system

**Skills & Attributes:**

- Knowledge and experience on handling RMS system and data science
- Strong IT skills covering SQL, Python, R model design and deployment
- Communication – verbal, written and presentation skills
- Networking - Facilitation & cross functional group moderation
- Mediation & Negotiation
- Strong leadership and management skills
- Strategic and analytical thinker

**Work Experience:**

- 5 years and above of experience in managing airline RM System

**Qualification:**

- Post- Graduate degree in Operation Research/ Data Science as major



**Location:**  
Gurgaon